SERIAL NO. 10/813,561

PATENT APPLICATION

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

Applicant: AHOLAINEN Examiner: Yuen, K. Serial No.: 10/813,561 Group Art Unit: 2464

Filed: March 30, 2004 Docket No.: NOKM.094PA

Confirmation No.: 4117 Customer No.: 76385

Title: SYSTEM AND METHOD FOR COMPREHENSIVE SERVICE

TRANSLATION

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this paper is being electronically transmitted by EFS-WEB to the United States Patent and Trademark Office on February 17, 2010.

By:/Rennae Johnson/ Rennae Johnson

AMENDMENT & RESPONSE UNDER 37 C.F.R. §1.111

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed December 14, 2009, setting a three (3) month shortened statutory period for response, the Applicant submits the present amendment and response under 37 C.F.R. §1.111.

Claims 1, 2, 4-14, 17-21, 28-31, 33, and 35-39 remain pending in the application.

Claims 1, 14, 17, 19, and 28 have been amended. Claims 32 and 34 have been canceled. No claims have been added. The Applicant respectfully requests reconsideration and allowance of all pending claims.

AMENDMENTS TO THE CLAIMS are reflected in the listing of claims which begins on page 2 of this paper.

REMARKS/ARGUMENTS begin on page 9 of this paper.